



Hickory Crawdads
Chicago White Sox Class A Affiliate

September 16, 1997

Ms. Theresa Traulsen
Concession Solutions, Inc.
160022 26th Ave. NE
Seattle, WA 98155

Dear Theresa:

I want to take this opportunity to thank you for your review and corresponding report of our concession operation.

We implemented several of your ideas immediately and look to implement several more next season. It was good for myself, our concession director and our stand managers to hear suggestions from someone "outside" the organization.

I would recommend Concession Solutions to any organization seeking a review of their concession operations. Thanks again for your help.

Sincerely,

HICKORY CRAWDADS

David Haas, General Manager

DH/mla